

# Blue Leaf Claims, Inc.

A VIRTUAL CLAIM COMPANY



**Blue Leaf Claims, Inc.** has the resource capability to provide professional claim consulting and auditing services for all commercial lines of business including General Liability, Automobile & Trucking (including liability, physical damage and cargo), Property & Inland Marine, Professional Liability, Management Liability, Public Entity and Workers Compensation. Audits are conducted by claim executives with many years of experience in claim operational and technical matters.

- + *Claim Operational Audits & Reviews* for insurance companies, reinsurers, program administrators, managing general agencies, captives, risk retention groups, pools and self-insured entities
- + *Reinsurance Claim Audits*
- + *Due Diligence Review Claim Audits* (new business ventures and acquisitions)
- + *General Consulting* on insurance claim matters
- + *Expert Testimony* on claim matters regarding claim administration, adjusting and claim operational issues

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## CLAIM CONSULTING & AUDITING SERVICES

Our claim audits are specifically tailored toward the clients' needs.

### Comprehensive Technical Reviews with a focus on:

- + Claim Supervision & Management
- + Coverage & Contacts
- + Investigation & Documentation
- + Reserve Management & Expense Control
- + Diary Management & Claim Control
- + Claim Evaluation & Analysis
- + Disposition, Negotiation & Claim Resolution
- + Litigation Management
- + Recovery/Contribution
- + Large Loss & Client Referral
- + Client specific categories

### Administrative & Operational Reviews with a focus on:

- + Organizational Overview & Contracts
- + Claim Management and Adjuster Interviews with Resume Review
- + Regulatory Review:
  - Professional Licensing (*Firm & Individual*)
  - Fair Claim Act compliance
- + Loss Fund Account Management:
  - Check Issuance Process & Reconciliation
  - Security
  - OFAC Compliance
- + Claim Handling Guidelines & Litigation Management (*Best Practices*)
- + Reserve Management Process & Procedures
- + Review of Quality Controls and Claim Standards
- + Large Loss/Client Reporting/Reinsurance Reporting Guidelines
- + Claim Authority Levels by Employee
- + Staffing and Employee Productivity
- + Claims Systems Review
- + Training & Development
- + Insurance and Bonds
- + Client specific categories

### Our reports are comprehensive, and include the following:

- + Detailed report
- + Overall analysis of results
- + Review and analysis of all documents secured during the review process and completed trending sheets for each claim file reviewed
- + Opinion with recommendations
- + Report assembly either in bound hard copies with all exhibits or in an electronic format